**AMERICANS WITH DISABILITIES GRIEVANCE POLICY AND FORM**

**FOR THE 43rd JUDICIAL DISTRICT OF PENNSYLVANIA**

This grievance procedure is established for the prompt resolution of complaints alleging any violation of Title II of the Americans with Disabilities Act (ADA) in the provision of services, programs, or activities by the Unified Judicial System (UJS) and/or the Forty-Third Judicial District of Pennsylvania (hereinafter “the Court”). If you require a reasonable accommodation to complete this form, or need this form in an alternate format, please contact the ADA Coordinator Kelly Koehler via email to [KKoehler1@monroepacourts.us](mailto:KKoehler1@monroepacourts.us) or by phone at 570-517-3009.

To file a complaint under the Grievance Procedure please take the following steps:

1. Complete the complaint form and return to Cori Doughty, District Court Administrator via email at [CDoughty@monroepacourts.us](mailto:CDoughty@monroepacourts.us), or by mail to Court Administration, 610 Monroe Street, Suite 221, Stroudsburg, PA 18360, or by fax at 570-517-3866. Alternative means of filing complaints will be made available for persons with disabilities upon request. The complaint should be submitted as soon as possible but no later than sixty (60) calendar days after the alleged violation.
2. Within fifteen (15) calendar days of receipt of the complaint, the District Court Administrator, or designee, will investigate the complaint, including, meeting with the individual seeking an accommodation, either in person or via telephone, to discuss the complaint and the possible resolutions. Within fifteen (15) calendar days of the meeting, the District Court Administrator, or designee, will respond in writing, and where appropriate, in a format

accessible to the complainant, such as large print, Braille, or audio. The response will explain the position of the Court and offer options for substantive resolution of the complaint.

1. If the response to the complaint does not satisfactorily resolve the issue, the complainant may appeal the decision within fifteen (15) calendar days after receipt of the response to the District Court Administrator, Cori Doughty. Within fifteen (15) calendar days after receipt of the appeal, the District Court Administrator will meet with the complainant to discuss the complaint and possible resolutions. Within fifteen (15) calendar days after the meeting, the

District Court Administrator will respond in writing, and, where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

This grievance procedure is informal. An individual’s participation in this informal process is completely voluntary. Use of this grievance procedure is not a prerequisite to and does not preclude a complainant from pursuing other remedies available under law.

The UJS Policy on Non-Discrimination and Equal Employment Opportunity also encompasses disability-related issues and provides complaint procedures for UJS court users. Any employment-related disability discrimination complaints will be governed by the UJS Policy on Nondiscrimination and Equal Employment Opportunity.

MONROE COUNTY COURT OF COMMON PLEAS

FORTY-THIRD JUDICIAL DISTRICT

Americans with Disabilities Act (ADA) Title II

Grievance Form

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| **Grievant Information** | | |
| Home Phone  Grievant Name: (include area code):  Business Phone  Address: (include area code):  Mobile Phone (include area code): | | |
| **Alternative Contact Person (other than Grievant)** | | |
| Home Phone  Name: (include area code):  Business Phone  Address: (include area code): Relationship  To Client: | | |
| **Court Service, Program or Facility Allegedly in Violation** | | |
| Date (MM/DD/YYYY) | and Location of Alleged Violation |  |
| Description of Alleged Violation and Requested Remedy | | |
| Has this case been filed with the Department of Justice or other government agency or court?  Yes No  **If You Answered “Yes” to the Previous Question, Complete the Following** | | |
| Agency or Court:  Address: | Contact Person:  Phone (include area code):  Date Filed: |  |
|  |
|  |
| Other Comments | | |
| Signature: | Date: |  |